



16 March 2020

Dear Customer,

Considering the current Coronavirus pandemic sweeping the world, Management at FSA believe that the socially responsible thing to do is to modify our working environment. We believe this will assist in minimising the potential for us to contribute to the spread of this virus and we will be taking preventative steps to keep our company operating.

As a consequence, please be advised that we **WILL NOT** be able to process orders for Drop In Customers.

If you wish to pick up an order, please contact our Customer Service Team through one of the following methods, and they will process for you and have ready in a designated pick up zone or despatch via courier to your nominated address (charges may apply):

Email: [sales@fsa-aus.com.au](mailto:sales@fsa-aus.com.au)

Phone: 03 9773 3988

We thank you for your understanding during these challenging times

Yours Sincerely,

A handwritten signature in blue ink, appearing to read 'Shane McDuff'.

**Shane McDuff**  
Managing Director